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# Information about the processing of personal data in connection with your participation as a test passenger in self-driving shuttles on DTU Campus

## Dear test passenger

Thank you for registering as a test passenger in the self-driving shuttles on DTU Campus. Your participation helps us understand how self-driving shuttles can become part of the future of transportation.

LINC-TUPPAC is one of the largest projects testing self-driving shuttles in Denmark. By testing self-driving shuttles with passengers, the project can gather operational and user experiences while developing intelligent and dynamic bus services that can solve the "first/last mile" challenge in public transport and prepare future city planners for self-driving shuttles. Three self-driving shuttles from Easymile (EZ10) are being tested on DTU Campus with test passengers over a longer period, where it is possible for you to drive for free as a test passenger.

You can read more about the project at [www.lincproject.dk](http://www.lincproject.dk).

## Data we process when you register as a test passenger and use the LINC app

When you register as a test passenger, we process the general personal information that you have given us: name, address, email address and telephone number. We use the information to:

- send out a series of questionnaires, as part of the research project, before, during and after the test. The questionnaires are about your experience as a test passenger. You can also be selected to participate in a focus group interview or similar. In that case, you will be contacted in person. As a starting point, all questionnaires and focus group interviews are anonymized.
- gather relevant information regarding the test you are participating in (before and after the test).
- send out newsletters about the project in general. You can unsubscribe from these at any time.



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Furthermore, TV surveillance will be installed both in the shuttle and outside the shuttle. The TV recordings are used solely for scientific purposes to learn about safety and interactions between other traffic and the self-driving shuttle, as well as observing interactions between the self-driving shuttle and humans.

As a user of the LINC app, you can see your personal data in the app under Menu and Settings. Here you will also be able to edit your data if there are any errors or you need to make changes to your contact details. Your personal data will only be visible to you.

When you use the LINC app, your movement pattern is recorded in our systems through the phone's Bluetooth and beacons installed on campus. Your movement is ONLY registered within a well-defined geographical area, which is defined as DTU Campus. This is anonymized data that cannot be attributed to you. Therefore we cannot specifically see where you are moving.

## 1. For what purpose will the information be processed

We process the collected data for the following scientific purposes:

- To collect information about your user experience and satisfaction based on questionnaires sent to you.
- To develop new user and data-driven service concepts that can contribute to improving public bus services on the basis of data collected on movement patterns.
- To prepare transport models that can give us an indication of the future potential of self-driving shuttles in relation to the upcoming Hovedstadens Letbane (Greater Copenhagen Light Rail).
- To gain insight into safety via TV recordings inside and outside the self-driving shuttle.

## 2. Who can process your personal data?

Gate 21, CVR no. 32 11 28 46, is the Data Controller for the processing of your personal data, which is stored on a cloud service platform. The information is processed by project managers in Gate 21.



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### **3. To whom can the information be passed on?**

The information is passed on to the research institutions of the Danish Technical University (DTU) and Roskilde University (RUC), which process the information exclusively for research purposes.

### **4. What is the legal basis for the processing of information?**

The processing of information takes place with the purpose of fulfilling the collaboration agreement on the project between Gate 21 and a number of partners in the research project LINC. Processing is therefore based on the General Data Protection Regulation (GDPR) article 6, 1, b. and article 6, 1, e. and article 89.

Notice no. 586 of 3 June 2014 on eligibility for support, accounting, auditing, and control, etc. in connection with the payment of grants from the European Regional Development Fund and the European Social Fund § 16, 6, no. 6.

Regulation (EU) No 1303/2013 of the European Parliament and of the Council of 17 December 2013, article 125, 4, a. and Commission Delegated Regulation (EU) No 480/2014 of 3 March 2014, article 25.

Regulation (EU) No 1304/2013 of the European Parliament and of the Council of 17 December 2013 on the European Social Fund and repealing Council Regulation (EC) No 1081/2006, Annex I.

Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) Article 6, 1, c, and Article 9, 2, f and g.

### **5. How long is your information stored?**

We store your personal information in accordance with current legislation and until the end of the project, where your personal information will be anonymized, so that it is not possible to identify you afterwards.



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## 6. What rights does the GDPR give me?

Under the General Data Protection Regulation (GDPR), you have several rights in relation to our processing of information about you. If you want to make use of your rights, please contact us at [gate21@gate21.dk](mailto:gate21@gate21.dk)

- **Right to be informed (right of access)**  
You have the right to access the information we process about you, as well some additional information.
- **Right to rectification (correction)**  
You have the right to have incorrect information about yourself corrected.
- **Right to erasure**  
In special cases, you have the right to have information about you deleted before the time of our general deletion.
- **Right to restrict processing**  
In certain cases, you have the right to have the processing of your personal data restricted. If you have the right to have the processing restricted, we may in future only process the information – aside from storage – with your consent, or for the purpose of establishing, enforcing or defending legal claims, or to protect a person or important societal interests.
- **Right to object**  
In certain cases, you have the right to object to our otherwise lawful processing of your personal data. You can also object to the processing of your information for direct marketing.
- **Right to data portability**  
In certain cases, you have the right to receive your personal information in a structured, commonly used, and machine-readable format and to have this personal information transferred from one data controller to another without hindrance.

You can read more about your rights in the Danish Data Protection Agency's guide to data subjects' rights, which you will find at [www.datatilsynet.dk/english](http://www.datatilsynet.dk/english).

### Complaint to the Danish Data Protection Agency

You have the right to file a complaint with the Danish Data Protection Agency if you believe that we are not processing your personal data in accordance with the General Data Protection Regulation (GDPR). You will find the Danish Data Protection Agency's contact information at [www.datatilsynet.dk](http://www.datatilsynet.dk).